



Buffalo Metropolitan Federal Credit Union



BufMet Credit Union – Shortened Name & Fresh New Look FAQs

Buffalo Metropolitan Federal Credit Union is introducing a refreshed look and a shorter, more modern name: *BufMet Credit Union*. Below are answers to common questions to help explain what this means—and what it does not mean—for you as a member. **We are still the same member-owned Buffalo Metropolitan Federal Credit Union.**

Why am I seeing the name “*BufMet Credit Union*”?

BufMet Credit Union is a shortened, modern version of our long-time name, Buffalo Metropolitan Federal Credit Union. You’ll begin seeing *BufMet Credit Union* in our communications, signage, and marketing as part of a refreshed logo and look.

Is Buffalo Metropolitan Federal Credit Union changing its name?

No. Our legal name remains Buffalo Metropolitan Federal Credit Union (BMFCU). *BufMet Credit Union* is an easier, more streamlined name we are using for branding and everyday communication.

Did Buffalo Metropolitan FCU merge with another credit union?

No. This is not a merger. We have not merged with, been bought by, or acquired by another financial institution.

Has Buffalo Metropolitan FCU been bought out or taken over?

No. We remain the same member-owned credit union you have always known and trusted since 1937.

Is anything changing with my account?

No. Your account numbers, loans, routing number, online and mobile banking access, direct deposits, automatic payments, and NCUA insurance coverage all remain exactly the same.

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Will my checks or debit/credit cards change?

No. Your current checks, debit cards, and credit cards will continue to work as they do today. When new cards or checks are issued, they may reflect the *BufMet* name and updated branding.

Will the website or app look different?

You may see updated colors, logos, and design elements, but your login, features, and functionality will remain the same.

Do I need to take any actions?

No action is required. This transition is designed to be smooth and seamless.

Are staff, branches, or services changing?

No. We have the same staff, the same branch right behind city hall, the same products and services, and the same great service—just with a refreshed look.

Why introduce the name BufMet Credit Union?

Many members already refer to us as BufMetro. The shortened name is easier to say, easier to remember, and better reflects our modern, growing credit union—while still honoring our history.

Will I still see Buffalo Metropolitan FCU used?

Yes. Our full legal name will continue to be used on regulatory documents, contracts, statements, and official records.

Is BufMet Credit Union still member-owned?

Yes. We proudly remain a not-for-profit, member-owned credit union focused on serving our members and community.

What this Change DOES NOT Mean!

To provide extra reassurance, here is what our brand refresh does NOT mean:

- We are NOT merging with another credit union or bank.
- We have NOT been bought, sold, or acquired.
- Your accounts, loans, routing number, and online banking are NOT changing.
- You do NOT need to take any action

**Same credit union. Same people. Same accounts. *Just.*
*a.refreshed.look.and.a.shorter.name;***